

photos

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1. CASE NUMBER 950127CCC1293			2. INVESTIGATOR'S ID 9001			3. OFFICE CODE 800			EPIDEMIOLOGIC INVESTIGATION REPORT		
4. INCIDENT DATE YR MO DAY 95 01 10			5. DATE IDI INITIATED YR MO DAY 95 2 02								
6. SYNOPSIS OF INCIDENT OR COMPLAINT : Complainant claims that 22 year old daughter observed a 2" to 3" high flame through the cover of the toaster oven. Toaster Oven was plugged in, but was not in use and had not been used since at least the previous evening. Complainant took off cover, unplugged toaster oven and fire went out. There were no injuries.											
7. LOCATION Home 10				8. CITY Levittown				9. STATE New York NY			
10A. FIRST PRODUCT Toaster Oven				11A. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS Black & Decker model No. TRO, Serial # 51CTY1, BLACK & Decker, Inc., 6 Armstrong Rd., Shelton, CT 06484-4797							
10B. SECOND PRODUCT NONE COVER FOR TOASTER				11B. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS UNIT							
12. AGE OF VICTIM No Injury 999			13. SEX No Injury 9			14. DISPOSITION No Injury 0			15. INJURY DIAGNOSIS No Injury 70		
16. BODY PART No Injury 99			17. RESPONDENT(S) Complainant 1			18. INVESTIGATION TYPE On-site 1			19. TIME SPENT 10.0		
20. ATTACHMENTS Multiple Attachments 9			21. CASE SOURCE Consumer Complaint 07			22. REVIEWED BY 8342			YR MO DAY 95 02 15		
23. PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) CPSC MAY DISCLOSE MY NAME <u>XX</u> CPSC MAY NOT DISCLOSE MY NAME <u> </u>											
24. NARRATIVE (See Instructions on Page 2)						25. REGIONAL DIRECTOR REVIEW DATE 2-16-95					

(USE ADDITIONAL SHEETS IF NECESSARY)

PRE-ACCIDENT.

Information concerning this incident was obtained through an on-site interview with complainant. Complainant resides in a 2 story house. Complainant's daughter, who witnessed accident, is away at college.

Complainant stated that the toaster oven was about 1 1/2 years old at the time of the accident. He stated that there had not been any previous problems with the toaster oven. Complainant also stated that the broiler function was never used and the toaster function was probably used about once every few days. complainant stated that the cloth cover was purchased at about the same time as the toaster oven (1 year ago).

Complainant stated that he does not remember the last time the toaster oven was used prior to the accident, but he also stated that it was not used since at least the night before the accident. On the morning of the accident (1/10/95), the toaster oven was plugged in, but was not in use and was covered by the cloth cover. The toaster oven was situated in its normal position on the kitchen counter-top, to the right of the microwave oven and was plugged into the power strip [See Exhibit 1(a,b & j)]. At the time of the accident complainant was in the living room and complainant's daughter was in the kitchen getting ready to eat breakfast.

ACCIDENT.

Unobserved. Complainant stated that his daughter told him she saw a 2" to 3" high flame through the cloth cover and called to complainant to come into the kitchen. Complainant stated that neither the broiler nor the toaster function was being used at this time (1/10/93).

POST-ACCIDENT.

Upon discovering the fire, complainant immediately removed the cloth cover from the toaster oven and then unplugged the toaster oven. The cloth cover had partially melted onto the toaster oven. Complainant stated that the flames self extinguished a few minutes later. There were no injuries. Complainant stated that he let the toaster cool down for a few hours before attempting to use it again.

Complainant stated that the light went on at first, but then went out and the toaster did not produce any heat. Complainant stated that he did not contact the manufacturer about this incident. Complainant reported this incident to CPSC on 1/13/95.

PRODUCT IDENTIFICATION.

Product is a Black & Decker toaster oven/broiler, model #TRO, serial #51CTY1, with a cloth cover. Toaster Oven is manufactured by Black & Decker, Inc., 6 Armstrong Rd., Shelton, CT 06484-4797. The toaster oven was purchased from Service Merchandise, East Meadow, NY about 1 1/2 years ago. Complainant is not sure where cloth cover was purchased, but stated that it was purchased about the same time as the toaster oven.

Toaster oven measures about 14 1/2 inches long, 8 inches wide and 7 inches in height. It has a temperature setting knob for baking and a pull down knob as well as a light/dark selector switch for toasting [See Exhibit 1(c-g)]. There is no visible damage to the toaster oven as a result of the accident except that some fabric from the cloth cover is stuck to the top of the toaster oven.

Product is labeled in part: "****BLACK & DECKER***Toast-R-Oven/Broiler***MODEL NO. TRO***51CTY1***20 VOLTS - 1500 WATTS***50 - 60HZ-AC ONLY***UL 228E***" [See Exhibit 1(h&i), & Exhibit 2 - C/R]. There were no operating instructions available concerning the toaster oven. There is no packaging from the cloth cover and also no labeling on the cloth cover; therefore, there is no information concerning manufacturer, model or contents of the cover.

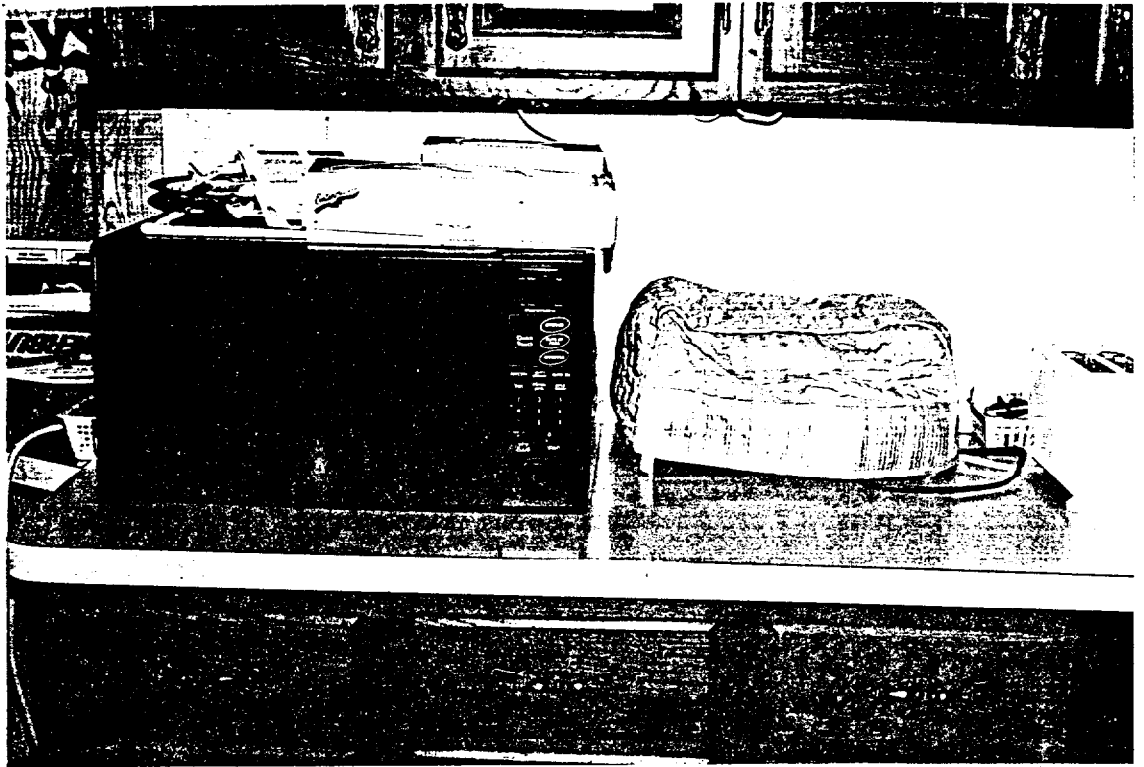
STANDARDS INFORMATION.

The toaster oven is UL listed. The labeling does not reference any other applicable standards or testing requirements. Operating Instructions were not available.

ATTACHMENTS.

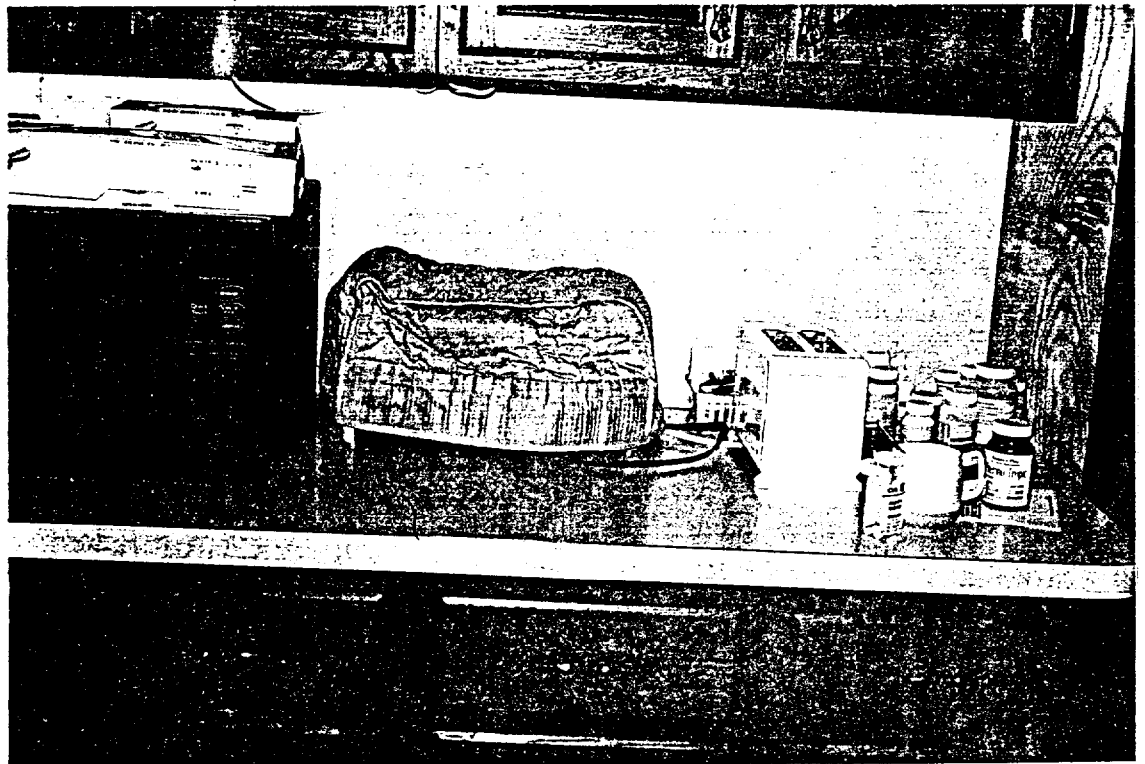
Exhibit 1(a-k)	-	Photographs & Negatives
Exhibit 2	-	C/R (T-800-3185)

Exhibit 1(a)
950127CCC 1293



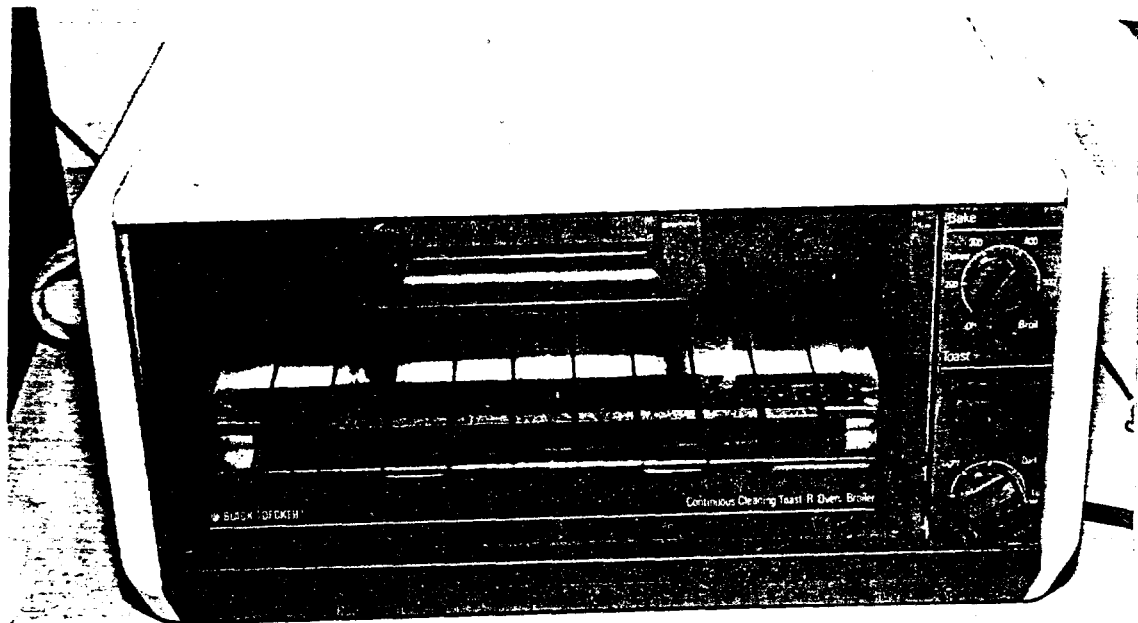
Above photo shows Toaster oven situated in same location (on counter top) next to microwave as at the time of the accident. Toaster-oven is covered by a cloth cover. The toaster at the right of the photo was not present at the time of the accident.

Exhibit 1(b)



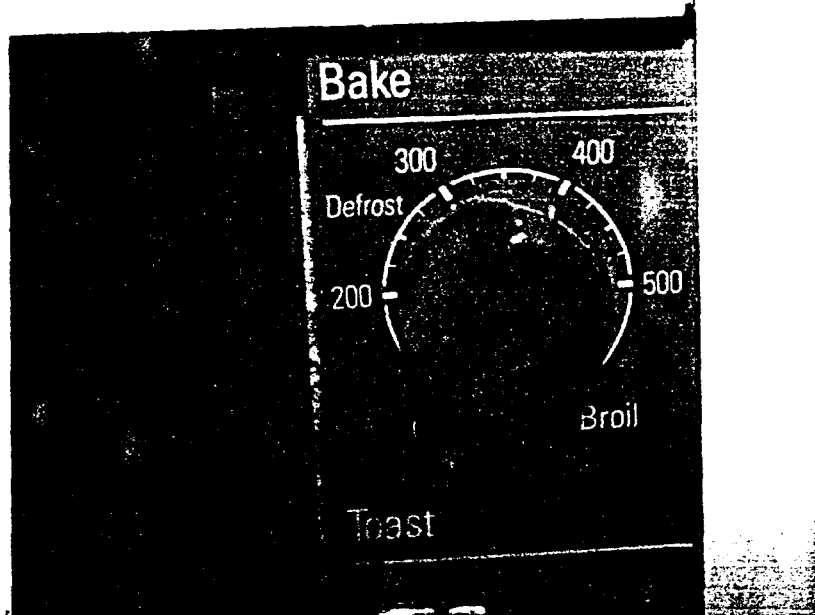
Above photo shows right side of counter top and toaster oven w/cover situated in same place it was at the time of the accident.

Exhibit 1(c)



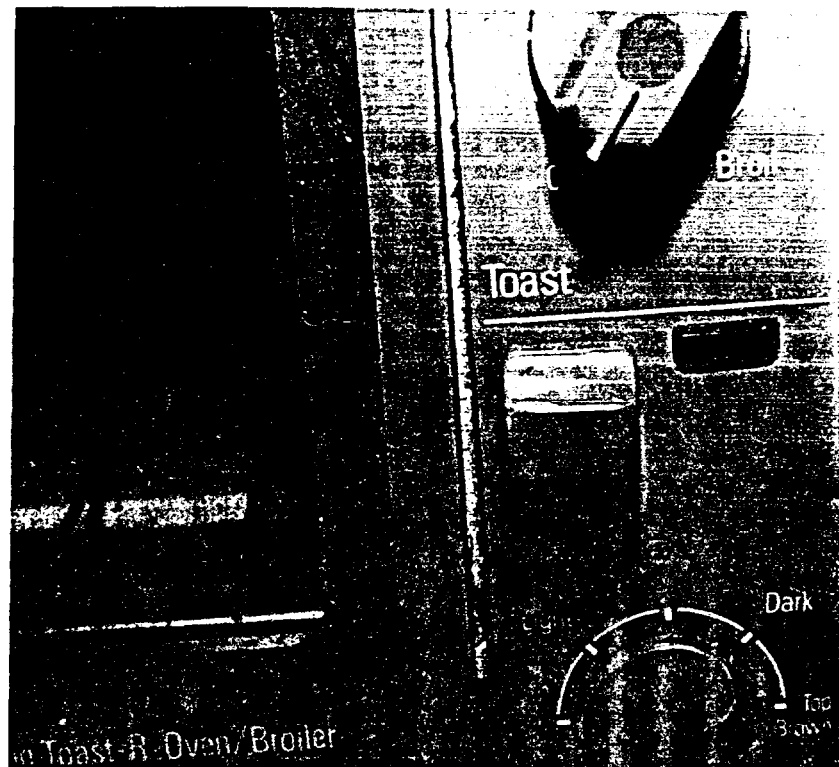
Above photo shows Toaster Oven without the cloth cover. Cloth cover was partially melted onto top of toaster oven.

Exhibit 1(d)



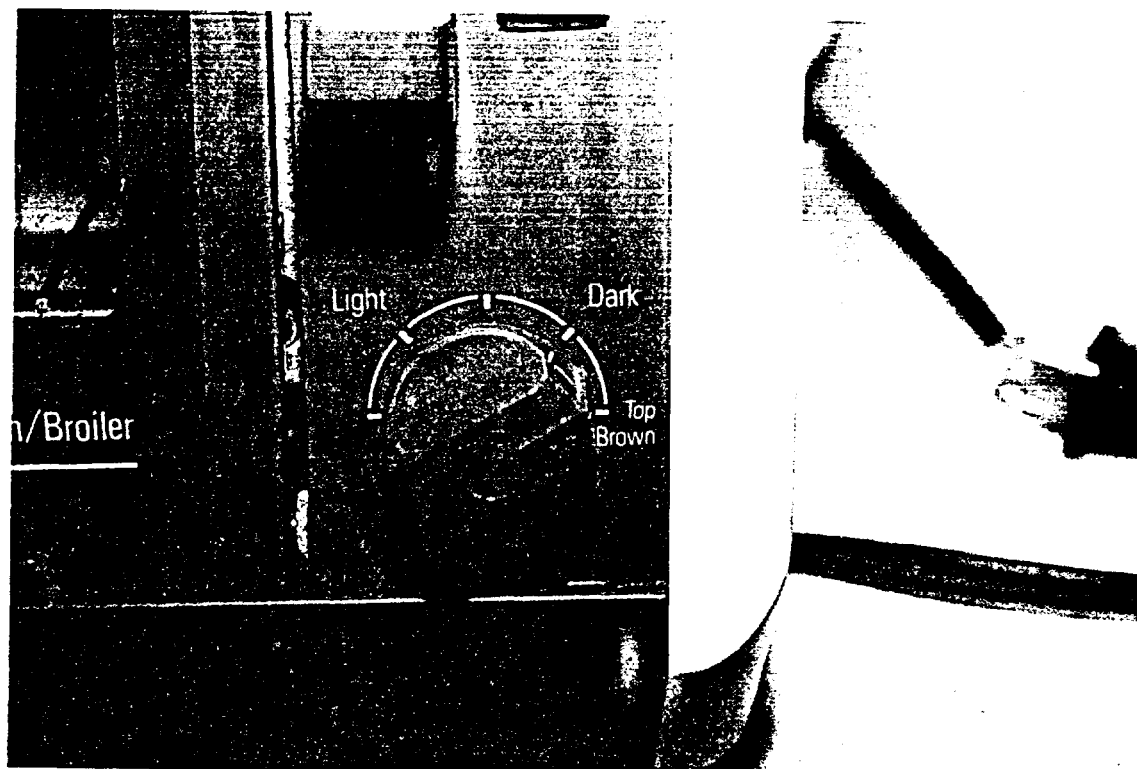
Above photo shows Temperature setting Knob for broiler. Complainant stated that Knob was off at time of accident and that the broiler is never used (just the toaster).

Exhibit 1(e)



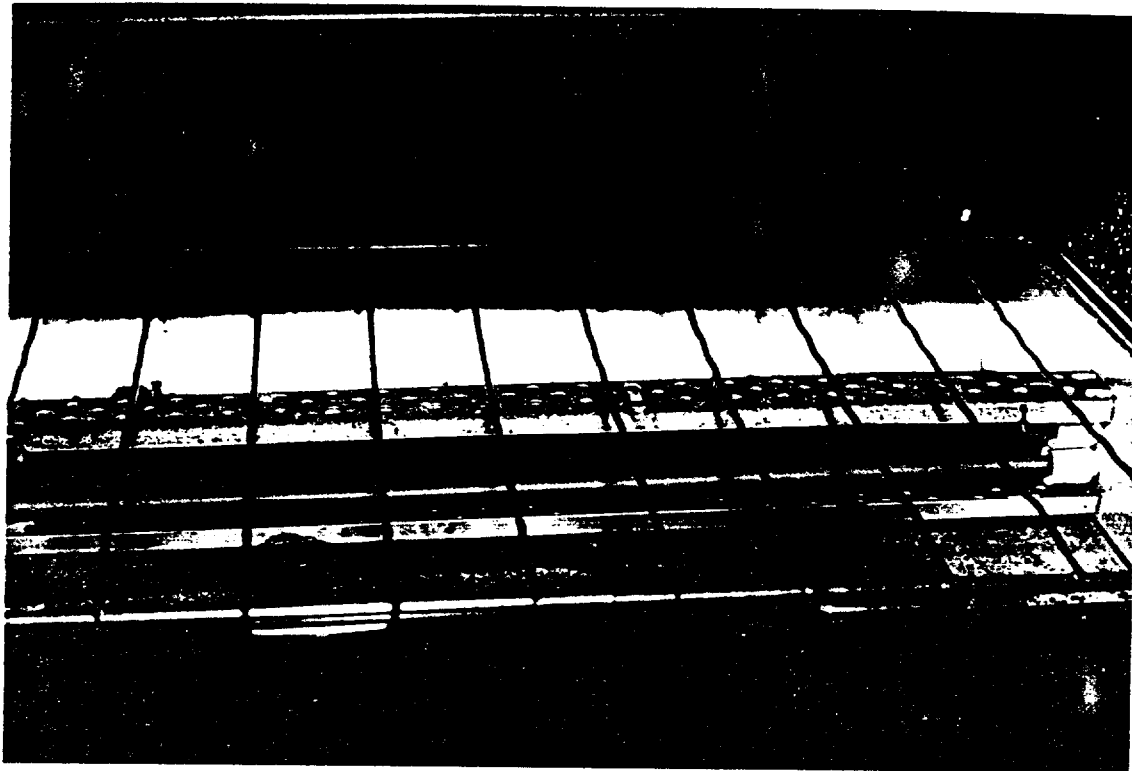
Above photo shows close-up shot of Knob for Toasting. Complainant stated that the Toaster oven was not in use at the time of the accident.

Exhibit 1(f)



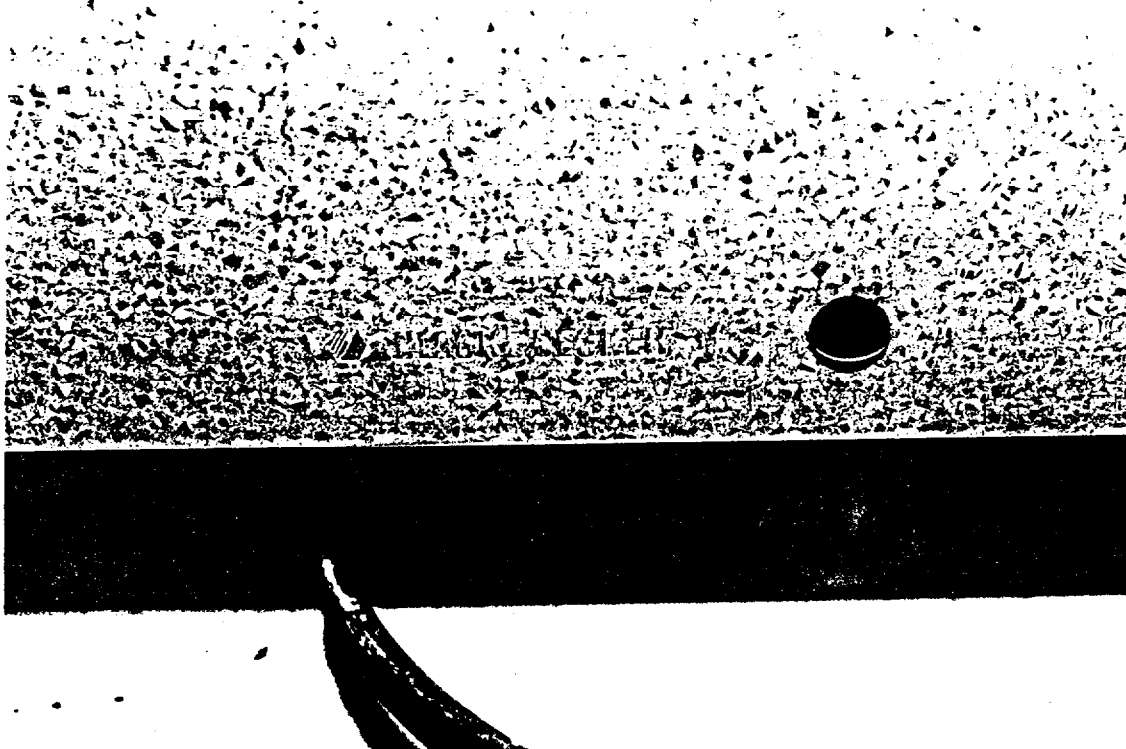
Above photo shows close-up of Light - Dark selector Knob for toast.

Exhibit 1(g)



Above photo shows inside of Toaster oven.
Bottom of tray has some charred crumbs.

Exhibit 1(h)



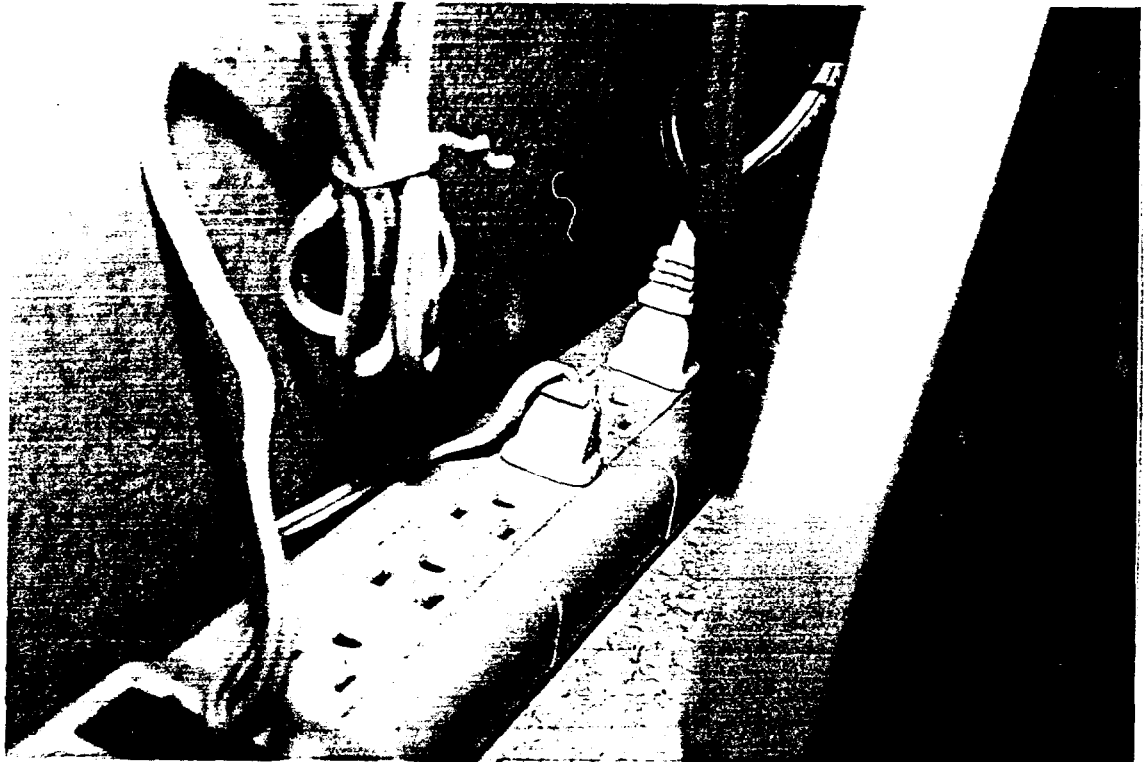
Above photo shows labeling on back of Toaster oven. Labeling reads in part: "Black & Decker model NO. TRO".

Exhibit 1(i)



Above photo shows more of labeling on back of toaster oven. Labeling reads in part: "UL Listed 228E".

Exhibit 1(j)



Above photo shows power strip into which toaster oven was plugged into at time of accident.

Exhibit 2 _{SVM}U.S. CONSUMER PRODUCT SAFETY COMMISSION
SAMPLE COLLECTION REPORT

1. Flag 950127CCC1293		2. Date Collected 2/8/95		3. Sample type & number [X] Physical T-800-3185 [] Documentary	
4a. Product Name Toaster Oven		4b. Model TRO		4c. NEISS 0216	
5. Assignment Ref. 950127CCC1293		6. Complete for Import Samples a. Port of Entry : _____ b. Entry # & Date : _____ c. Country of Origin: _____ d. HSUSA Code : _____ e. Customs Contact : _____		7. MIS 32626	
8. Hours: a. Activity 3.0 b. Travel 2.0		9a. Home RO FOER		9b. Collecting RO FOER	
10. Sample Cost No Charge		11. Invoice Value of Lot U/K		12. Size of Lot U/K	
13. Manufacturer/Importer Black & Decker, Inc. 6 Armstrong Road Shelton, CT 06484-4797		14. Shipper/Foreign Mfr.		15. Dealer/Import Broker Lawrence Fischer 22 Magpie Lane Levittown, NY 11756	
Supporting documents attached: a. Invoice # & Date: _____ b. _____ c. Shipping Record # & Date: _____ d. Affidavit Signer's Name, Title & Date: _____					
17. Product Identification: Product is a toaster oven/broiler (with cloth cover) measuring about 14 1/2 inches long, 8 inches wide and 7 inches in height. It has a temperature setting knob for baking, a pull down knob and a Light & Dark selector switch for toasting. Product is labeled in part: "BLACK & DECKER***Toast-R-Oven/Broiler***MODEL NO. TRO***51CTY1***20 VOLTS - 1500 WATTS***50 - 60HZ-AC ONLY***UL 228E***".					
18. Reason For Collection & Analysis Needed: FHSA __ CPSA XX FFA __ PPPA __ RSA __ 950127CCC1293 - Consumer complaint that toaster oven caught fire/check for fire or electrical hazard.					
19. Summary of Field Screening:					
20. Sample Size, Method of Collection: 1 Toaster oven with cloth cover was collected from complainant. Product was identified as per #21, placed in box, officially sealed as per #22 and sent to CECA via sample custodian.					
21. Identification on Sample: "T-800-3185-SVM-2/8/95"			22. Identification on Seal: T-800-3185-Stephen V. Mele-2/10/95		
23a. Sample Delivered To: United Parcel Service		23b. Date 2/10/95		24. Orig. Report/Records Sent To: FOER	
25. Laboratory/Office: ESEL [] HSHL [] CERM [] CECA [XX] OTHER []					
26. Remarks: ATTACHED: Receipt For Samples (2/8/95)					
27. Related Samples: NONE.					
28a. Collector's Name, Title & Employee # Stephen V. Mele, Investigator, 9001			28b. Collector's Signature & Date <i>Stephen V. Mele</i> 2/10/95		
29a. Reviewer's Name, Title & Employee # Gilbert Bodin, Supv. Invest., 8342			29b. Reviewer's Signature & Date		
Distribution: Orig [] Lab [] Fiscal [] Data [] Hdqtr [] Other []					

U.S. Consumer Product Safety Commission

AUTHORIZATION FOR RELEASE OF NAME

Thank you for assisting us in collecting information on a potential product safety problem. The Consumer Product Safety Commission depends on concerned people to share product safety information with us. We maintain a record of this information, and use it to assist us in identifying and resolving product safety problems.

We routinely forward this information to manufacturers and private labelers to inform them of the involvement of their product in an accident situation. We also give the information to others requesting information about specific products. Manufacturers need the individual's name so that they can obtain additional information on the product or accident situation.

Would you please indicate on the bottom of this page whether you will allow us to disclose your name. If you request that your name remain confidential, we will of course, honor that request. After you have indicated your preference, please sign your name and date the document on the lines provided.



You are hereby authorized to disclose my name and address with the information collected on this case.



My identity is to remain confidential.

Lawrence Fisher
(Signature)

2/8/95
(Date)

Steve Melt
ph 1/34

61I

gm

ACCIDENT INVESTIGATION REQUEST FORM

Document Number 4510148AD

Date of Incident 1/10/95 Category I.D. 50215/1995

Follow-Up Requested Hazard Analysis Section 15

Type Follow-Up Requested Telephone Call On-Site

Headquarters Contact Renae Pavek-Schwalbe

Assignment Message Please conduct an on-site

investigation on this ~~toaster~~ toaster
oven. Collect the samples if it
is still available.

Person(s) to Contact Lawrence Fischer

22 Maggie Lane

Levittown, N.Y. 11756

(H) 516-735-8125 (w) ~~516-735-1598~~

Guideline _____

Requested By Cathy Downs

Task Number 950127 CCC 1293

Assigned to Nyco 1/27/95 Date 1/27/95

TC-21
CONSUMER PRODUCT INCIDENT REPORT

JAN 18 1995

L-297

1. NAME OF RESPONDENT
Lawrence Fischer

2. PHONE NO. (HOME) (WORK)
516-735-8125 516-735-1598

3. STREET ADDRESS
22 Magpie Lane

4. CITY STATE ZIP CODE
Levittown NY 11756

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES
Toaster oven was plugged in and off and was covered with a decorative cloth cover (purchased separately) when 22-year-old daughter saw a 2"-3" high flame through the cover. Consumer removed cover, unplugged toaster oven, opened oven door and blew out flames to extinguish [sic]. The cover was partially burned onto top of oven. Later the same day, consumer plugged in and turned on toaster oven and it wouldn't work. Consumer doesn't have any

-cont-

6. DATE OF INCIDENTS
1/10/95

7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY:
0 Y/N
none

8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME none
RELATIONSHIP none

9. DESCRIPTION OF PRODUCT
electric toaster oven/broiler w/continuous clean

10. BRAND NAME
Black & Decker Toaster Oven-

11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE
Black & Decker
unknown
unknown
unknown
unknown
unknown

12. MODEL, SERIAL NUMBERS
Broiler, M #TR0, S #510TY1, 1500 watts

13. DEALER'S NAME, ADDRESS & PHONE
Service Merchandise
unknown
East Meadow, NY 00000
516-579-9800

14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO . IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: damaged: see narrative

15. PRODUCT PURCHASED NEW x USED
DATE PURCHASED '93 AGE 1.5 yrs.

16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: unknown

17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO x
IF NOT, DO YOU PLAN TO CONTACT THEM? YES x NO OTHER?

18. IS THE PRODUCT STILL AVAILABLE? YES x NO
IF NOT, ITS DISPOSITION

19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO

FOR ADMINISTRATION USE

20. DATE RECEIVED
01/13/95

21. RECEIVED BY (NAME & OFFICE)
ldm/HL

22. DOCUMENT NO.
H/510168A

23. FOLLOW-UP ACTION
9501270001293

24. PRODUCT CODE(S)
0216

25. DISTRIBUTION

26. ENDORSER'S NAME & TITLE
[Signature] 1/17/95

CONSUMER PRODUCT INCIDENT REPORT

H9510168A

Narrative Continued

information on cover. Toaster oven is UL listed.

Distributor phone #: unknown

CPSC Source: MAG-CR

950127CCC/293